



Coalition of Wisconsin Aging and Health Groups

Financial Empowerment ■ Personal Advocacy ■ Victim Rights

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POST SCAM CHECKLIST

Courtesy of Advocating Against Romance Scammers (advocatingforu.com)

START MAKING PHONE CALLS

- Call your bank(s) inform them of the scam. Inquire best steps for your situation.
- Call and cancel any credit cards you may have given to scammers
- Call Social Security Administration if your SSN was shared with the scammer.
- Call/Visit (online) Credit Bureaus and inform them what happened.
 - [Experian](#) Fraud Alert Center at Experian – Offer a Fraud Alert Program (verify your identification before extending credit in your name in case someone is using your information without your consent.
 - [Equifax](#) Equifax Complete Premier With a monthly fee, you can activate automatic fraud alerts and will place an initial alert on your credit report. This alert encourages lenders to take extra steps to verify your identity before extending credit.
 - [Transunion](#) Fraud Alerts|Place a Fraud Alert|[Transunion](#)|[Transunion](#) A Fraud alert is free and notifies creditors to take extra steps to verify your identity before extending credit.

REPORT THE SCAM

- Inform your local law enforcement and ask for a case number.
- Make a report to the Internet Crimes Complaint Center (IC3.gov) for criminal cases.
- Report to the Federal Trade Commission (FTC.gov) for consumer protection.
- Crypto-Scams: Email the US Secret Service along with the above-mentioned.
- If outside of the US, reach out to your local authorities.

FUTURE ONLINE SAFETY

- Change your passwords for the following:
 - Bank website.
 - Social media and messenger accounts.
 - Crypto accounts.
 - Credit Card website.
- Make all social media accounts private.
- Do not respond to messages or friend requests from people you do not know.
- Change your phone number. Scammers will continue to contact you.
- Create a new Email address. Scammers will continue to contact you.

*Fact: Scammers will sell your information to other scammers to attempt to re-victimize you.

SUPPORT OPTIONS

- Licensed Therapist or Counsellor
- Support Groups (online/in person)
- Online romance scam advocate specific groups
- Trusted loved ones
- Self-education